

SMS CONSENT ADDENDUM

RECALL BY CLICKCASE | PRACTICE TEMPLATE | VERSION 1.0

Use this PHI-free starting point for an intake, registration, or other patient-communication form. Adapt the bracketed fields to the practice's workflow and review the final form with the practice's legal and privacy advisers.

Suggested patient-facing language

This is a template, not a patient consent record. An existing relationship or mobile number alone is not consent. The practice should use its own patient-facing form and retain the completed record.

By providing my mobile number and selecting at least one option below, I authorize [Practice Name] and its authorized service providers to send me recurring text messages.

Please select each type of message you agree to receive:

☐ **Care and appointment messages:** messages about appointments, care follow-up, and re-engagement related to my care.

☐ **Practice news, services, and offers (marketing):** messages about practice news, services, and offers.

I understand that messages may be sent by the practice or an authorized service provider on the practice's behalf. Message frequency varies. Msg & data rates may apply. Consent is not a condition of care, treatment, or purchase. I can reply STOP at any time to opt out and HELP for help. I can contact [Practice Phone] with questions. The practice may share my mobile number and communication preferences with its authorized service providers solely to deliver and manage the selected messages under the practice's privacy practices and applicable agreements.

Patient/authorized individual name: _____

Mobile number: _____

Signature: _____

Date: _____

Practice implementation note

The practice should identify itself on the final form, present the form during its own intake or registration workflow, capture the selected message categories, and retain the completed form or equivalent record. If Clickcase Technologies LLC's Recall service is used, the practice's applicable service and privacy agreements govern authorized processing on the practice's behalf. Those agreements do not replace patient-facing SMS consent.

Template only - not legal advice. Do not place patient information in this public template.